



Dear customer,

there are several complaints due to improper use and security violations, therefore we would like to ask you to note the following:

The following components are included in your delivery:

1 x assembly instruction for professional attachment and detachment of the tendon.

1 x copy of the tiller – plan of your bow, on which the contours exactly of your bow that you bought are fixed in the stretched state. From this it is the perfect form of each bow that will be sent by us to read clearly.

1 x tether cord

Your bow has been carefully been checked by us before delivering it to you. We guarantee that your bow meets the tiller-plan.

You are granted a bow string free of costs by us or our distributor. We would like to remind you to follow our instructions carefully for safe use and utmost satisfaction. If there are any questions please don't hesitate to contact us.

In case of complaint due to damages caused by the tether, we would ask you to send it in. If bought at one of our distributors please leave your name and address on the receipt so that we know which customer is to be served with a new tether cord. If otherwise you do not hand in the tether cord, we will be forced to charge you for any costs arising.

We are very sorry for handling the complaints procedure this way. However, we expect the same goods will from our customers as we shown in case of a complaint.

Before returning your bow, please contact us in any case, since otherwise we cannot process your complaint.

Best regards

Your team by Beier Distribution